

The Promoting Healthy Development Survey

Online Version – www.onlinephds.org



ABOUT THE ONLINE PHDS

The Online Promoting Healthy Development Survey (PHDS), developed by the Child and Adolescent Health Measurement Initiative (CAHMI), is a free, parent-completed survey that assesses whether young children receive well-child care recommended in the ***Bright Futures Guidelines for Health Supervision of Infants, Children, and Adolescents—Third Edition***.

The PHDS is endorsed by **The National Quality Forum** as a valid measure for system, plan and provider-level assessment.

Online Parent Survey

Your Child's Health Care
Promoting Healthy Development Survey

Promoting Healthy Development Survey

Welcome!

This site is where parents can fill out the Promoting Healthy Development Survey. The survey is about health care for young children (0-3 years). Your child's health care provider may have asked you to fill out this survey or you may have read about this website and want to take the survey to learn about the health care your child receives and how it can be improved.

This survey will take no longer than 10 to 15 minutes to complete. The survey findings are used to help health care providers improve the care they provide to young children.

Parents get something from filling out this survey too! A **personalized report** will be created for you based on your responses. This report will guide you in **partnering** with your child's health care provider to improve your child's health care.

Get Started!
Click Here to Take the Survey

Do you have questions before you want to continue?

- Who developed and maintains this website?
- What is the Promoting Healthy Development Survey?
- Who developed the survey?
- How is the information gathered on this website used? (Privacy Statement)

Development of this online survey was funded by CAHMT

Are you returning to complete your survey?

PURPOSE OF THE ONLINE SURVEY

Thanks to support from The Commonwealth Fund, the **online survey is a free resource** for parents and health care providers designed to:

- Allow parents to complete the PHDS and receive feedback about the care they receive and questions they can ask at their child's visit to ensure their child receives recommended care.
- Provide clinicians and health systems with a valid, reliable and feasible method to assess the quality of preventive and developmental care they provide.

A TOOL FOR CLINICIANS AND HEALTH SYSTEMS

Clinicians and health systems can customize the online PHDS to meet their measurement and improvement needs by completing the *Online Survey Users Form* and specifying the following:

- Content:** Customize the survey by choosing the version or topic-specific sections that best meet your needs.
- System, Office and/or Provider-Level Feedback Reports:** Users can choose whether system, office and/or provider-level reports will be created.

USER-SPECIFIC WEB SITE AND RESOURCES

After completing the *Online Survey Users Form*, registered clinicians and health systems will receive:

- Access to a **password-protected, secure website** that will store survey materials and feedback reports.
- Customized **survey administration materials** used to inform parents about the survey.
- Customized, confidential **feedback reports of data findings** highlighting areas of excellence and improvement opportunities.
- Quality improvement tips** (change concepts) that address the aspects of care that parent responses indicate were in need of improvement.
- Web links to related **quality improvement resources and toolkits**.

Example Feedback Report for Clinicians

MEASURE: ADDRESSING PARENTAL CONCERNS

DESCRIPTION: Clinicians with health care providers and parents consistently rank that asking about and addressing parent concerns is one of the most important and valuable aspects of well-child care. Two items in the PHDS focus on addressing parent concerns:

- Whether or not their child's doctor or other health care providers asked the parent if he/she has concerns about the child's learning, development or behavior
- Whether or not parents with concerns received specific information to address those concerns

Six items derived from the Parent's Evaluation of Developmental Status (PEDS)™ are also included in the PHDS. These items ask parents about specific concerns their most have about their child's learning, development or behavior.

OVERALL RESULTS FOR ALL OFFICES

Parents With Concerns Who Were Asked About Their Concerns

- 54% of children have parents with one or more concerns about their child's learning, development or behavior. Of those offices, 83% of children have parents who reported that their child's doctors or other health care providers asked whether or not they had any concerns about their child.

Parents With Concerns Who Received Information to Address Their Concerns

- 89% of children have parents with concerns who reported that their child's doctors or other health care providers gave them specific information to address their concerns.

Two children had parents who were asked whether they have concerns. All children had doctors who asked whether they have concerns.

A TOOL FOR PARENTS

Parents, regardless of whether they were referred to the survey by their health care provider or not, can complete the online survey. Each parent receives:

- A **customized feedback report** that helps guide them about questions they should ask at their child's next visit.
- Web links to **educational resources**.

Example Feedback Report for Parents

Your Customized Feedback Report
Helping You Know What to Expect and Be a Partner with Your Child's Health Care Providers

Thank you for answering the survey. Use this feedback report to remember questions you should ask during your child's next visit. By partnering with your child's health care providers, you can make sure your child gets the care that is recommended to ensure their well-being and healthy development.

Well-child visits are a great opportunity to get information and guidance about your child

DID YOU KNOW?
A national study found that most children do not get the preventive services they need to stay healthy. In fact, **less than 10%** of children 3 years old and younger receive all of these important services.

Your Child's Physical Needs

Based on your survey responses, you had your needs met on 0 of the recommended topics about your child's physical needs. Listed below are the topics you wanted more information.

Be a Partner - Ask Your Child's Health Care Providers About:

- Bed and naptime routines and good sleep habits
- Fluoride for your child's teeth
- Issues related to childcare
- Issues related to feeding your child
- Whether and how much your child watches Television or videos
- Whether your child uses a bottle