

Frequently Asked Questions for Family Partners

Do I have to pay?

The CAHMI is dedicated to making the EC_COE free to use for families. Providers can get an account and use the WVP and PHDS if they are willing to share their experience using these tools and with support from private foundation funders.

What topics are addressed in the Well Visit Planner?

The WVP topics vary by a child's age and are carefully aligned with topics recommended in Bright Futures Guidelines. Topics include identifying child and family strengths, goals, and priorities to discuss, assessments of child development, family health and social factors that impact well-being. Families can respond to the questions they want and get their own data back in a visit guide. [Learn more.](#)

What if the child's health care provider does not know about the Well Visit Planner?

Families can use it on their own, share/send their Well Visit Guide to anyone they wish to and encourage their child's provider to customize and use the Well Visit Planner. [Click here to learn more.](#)

What does the research say?

The Well Visit Planner dramatically improves the quality of care, reduces urgent care and both families and child health care providers like using it!

Can the WVP and PHDS be used on mobile devices?

Yes. Both tools can be used on a smartphone or similar device.

What languages are available?

The WVP is currently in English and Spanish.

Is the data collected secure?

Yes. CAHMI uses the highest data security standards. See the easy-to-read [Use Agreement](#) & [Privacy Notice](#) for more.

What if a family cannot access the internet?

Families can complete the WVP on mobile devices or use devices belonging to anyone they trust who can help them.

Can other child-serving professionals use the Well Visit Planner with families?

Yes. Community health workers, early care and education, home visiting, child welfare or other child serving professionals can get a customized Well Visit Planner account, help families use it and discuss findings to support children and families. Aggregate data reports are also available.

Can the Well Visit Planner (WVP) be used for all children in a family?

Yes. Currently, the Well Visit Planner is available for children up to age six. Expansion to older ages and prenatal care is underway. Families can get a Family Account to keep track of well visits for all their children.

How does a child's provider get the data and Well Visit Guide?

Providers or anyone with a WVP account will automatically receive the Well Visit Guide in the data dashboard. If families want, they (or someone they trust) can send their guide to their child's provider using a Patient Portal (like "My Chart") or using other private/secure methods.

What other benefits do families get by using the Well Visit Planner:

- Families like sharing what is going well and saving time filling out forms during visits.
- Families like getting information and resources tailored to their priorities and needs.
- Families like keeping Well Visit Guides to track their child's development over time.
- Other family members can use the Well Visit Planner and they can compare responses.
- Families like making sure they did not miss important screens and received the best care possible.