

Frequently Asked Questions for Providers

Do I have to pay?

The CAHMI is dedicated to making the EC_COE free to use for families. Providers can get an account and use the WVP and PHDS if they are willing to share their experience using these tools and with support from private foundation funders.

Do I have to use this with all families?

No. You choose who to engage and when. You can start and stop at any time. Test drive the tools and see.

What ages are covered by the WVP?

Currently, 15 age-specific tools are available for children from their first week through their sixth year of life.

How do I engage families in the PHDS or WVP?

Families can be invited to complete the WVP and PHDS through the same mode of communication that you or your team currently use with your families (in person, by phone, and through email, patient portal, or text message). CAHMI provides guidance and customizable family flyers, verbal/email scripts, office posters and other resource to engage families. QR codes are provided for easy scanning by your families.

Are family tools optimized for use on mobile devices?

Yes. The WVP and PHDS can be used on a smartphone or similar device.

What if a family cannot access the internet?

Families can complete on devices in your office or during home visits, and you can also verbally administer the WVP in person or over the phone or video platforms.

What languages are available?

Currently the WVP is in English and Spanish. Invitation scripts, postcards, and posters are also available in Spanish.

Is the data collected secure?

Yes. Information collected from families and shared is managed using the highest data security standards and in full compliance with HIPAA standards at all times. See our [Use Agreement](#) and [Privacy Notice](#) for more.

How do I access WVP Well Visit Guides and Clinical Summaries?

Well Visit Guides and Clinical Summaries are automatically uploaded to your secure WVP data portal. Families are encouraged to upload their Well Visit Guide to their patient portal, bring it in at the time of visits, and/or email it to you at a secure email you provide.

Can I get data directly integrated into my electronic records?

Yes. The Well Visit Planner was developed and tested for full integration into electronic records. Right now, families can upload their Well Visit Guides to the EMR via a patient portal if you have one. You can scan Clinical Summaries into your EMR to support billing and visit notes. Direct integration into your EMR is possible if your EMR is able to receive WVP data. Collaboration with your EMR vendor and additional data sharing agreements are required.

Do I need my own account for families to use the WVP and PHDS?

No. If you do not want customized account features, you can ask families to use these tools today at www.wellvisitplanner.org and www.onlinephds.org.

Have the WVP and PHDS been validated?

Yes. The PHDS was endorsed by the National Quality Forum in 2008 and continues to demonstrate validity. The WVP has been validated through several studies, including a randomized controlled trial. We seek research partners if you are interested.

Will families use the Well Visit Planner?

Yes. Studies show that once families know you want them to use the WVP, they take the time. This is new for families and providers, but it is worth it to engage families and partner closely to promote the health of the whole child and family—all while meeting requirements for screening and quality of care.

Are there tools for chronic care and other types of care?

Yes. The CAHMI has developed the CARE-PATH for Kids shared care planning tools to ensure comprehensive care plans are based on the foundation of child and family needs, priorities, goals, and social and family context. See www.carepathforkids.org.