



## Healthcare Effectiveness Data and Information Set (HEDIS®)

The Healthcare Effectiveness Data and Information Set (<u>HEDIS®1</u>), developed by the National Committee for Quality Assurance (<u>NCQA</u>), is one of the most widely used sets of health care performance measures in the United States. HEDIS measures are used by 90% of U.S. health insurance plans, including Medicaid and Medicare. Reporting on HEDIS measures is one component of the <u>NCQA Health Plan Accreditation (HPA</u>), which is required for many health plans.

The 2019 HEDIS set includes 92 measures and instruments across 6 domains of care, including four HOS/<u>CAHPS®2</u> instruments—surveys that ask patients about their healthcare experiences. 23 measures and instruments directly apply to children and

## National Committee for Quality Assurance (NCQA)

Established in 1990, NCQA is an independent, 501(c)(3) non-profit organization that works to improve health care quality through the administration of evidence-based standards, measures, programs, and accreditation. The U.S. Department of Health and Human Services selected NCQA as an accrediting entity for Qualified Health Plan issuers participating in the Health Insurance Exchange Marketplace, a provision of the 2010 Affordable Care Act.

adolescents. About one third of the HEDIS measures are currently endorsed by the National Quality Forum (<u>NQF</u>)<sup>3</sup>. HEDIS measures are revised annually, and health plans that participate in NCQA Accreditation are required to report on selected HEDIS measures each year.

| Healthcare Effectiveness Data and Information Set (HEDIS®) |   |
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| Developer(s)   | National Committee for Quality Assurance (NCQA)   |
| Funder(s)  | NCQA  |
| Purpose(s)   | To measure and track health care performance and quality within health plans as required by NCQA to maintain accreditation.   |
| Target Populations   | All individuals with public and/or private health insurance in the U.S.   |
| Data Sources   | Data sources include administrative data (usually insurance claims/transactions), hybrid data (administrative data combined with medical record data) and survey data. Survey data must be collected by an NCQA-approved, third-party <u>survey vendor.</u> |
| Technical Measure<br>Descriptions                          | Technical descriptions and data collection specifications are available for <u>purchase</u> through NCQA.   |
| Number of Measures   | 92 core measures and instruments. 23 apply to child and adolescent populations.   |
| Topics of Measurement                                      | Health care service provision, quality, outcomes, and patient experiences.  |
| Reporting Requirements                                     | Health insurance plans must report on a selection of HEDIS measures each year to achieve or maintain NCQA accreditation depending on specific health plan benefits.   |
| Recommended or<br>Required Stratification                  | Most measures require stratification by age, although no other stratifications are required.<br>The <u>CAHPS</u> surveys include basic demographic questions; therefore, some additional stratification within CAHPS is possible.                           |
| Link to Additional Info                                    | NCQA <u>Reports and Research</u>   <u>Quality Compass</u>   |

NCQA also sells supplemental measure sets for specific accreditation and certification purposes, including the Medicare Health Outcomes Survey and the Wellness and Health Promotion set.

<sup>1</sup>**HEDIS**<sup>®</sup> is a registered trademark of the National Committee for Quality Assurance (NCQA).

<sup>2</sup>CAHPS<sup>®</sup> is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ).

<sup>3</sup>NQF endorsement: The National Quality Forum endorses measures through a rigorous process that involves scientific testing and approval from the NQF Consensus Standards Approval Committee, among other activities.

## **Browse and Search the Measures**

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